

## **SHS Virtual Tour v6**

Script FINAL 6/25/20 at 3 p.m.

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### INTRO:

Video of the outside of the Center for Health and Well-Being and Thomson Buildings. Also, B-roll of waiting areas in Center for Health and Well-Being and Thomson. Fun, upbeat background music.

Main lobby of the Center for Health and Well-Being; Issy is facing camera, Welcome Desk is in the background, front desk staff with masks on.

### ISSY:

Hi, I'm your Student Body President Issy Rushton. Welcome to Student Health Services, our patient-centered medical home.

Our campus facility has experienced doctors and other providers. Together the team here offers us the best medical and mental health care possible – even during the COVID-19 pandemic.

B-roll of facility lobbies, examination areas, décor and furnishings.

### ISSY voiceover:

As you can see, the health center has incredible new and remodeled facilities that provide us with a calming and inviting environment for our care. Visit their website [sc.edu/healthservices](http://sc.edu/healthservices) to learn more about the innovative services available to us right here on campus.

On-screen graphic of web address: [sc.edu/healthservices](http://sc.edu/healthservices)

Medium shot of Issy in lobby area and walks to iPads.

### ISSY:

Whenever we need to see you doctor, we can make our appointments online before arriving by using our health care account at [sc.edu/myhealthspace](http://sc.edu/myhealthspace). Visits will be either in-person or virtual, depending on what is best for our care or our personal choice.

On-screen graphic of web address: [sc.edu/myhealthspace](http://sc.edu/myhealthspace)

### ISSY:

The health center team is dedicated to our campus's COVID-19 response. They are ready to answer any of our COVID-19 questions, help us get tested when we move-in, or give us guidance if we think we have symptoms. This team can also perform contact tracing if we test positive for COVID-19 and will make sure we have all the information we need to protect ourselves, our friends and our community.

B-roll of COVID-19 testing and graphic with 24/7 Call Center phone number, 803-576-8511 ...

Issy walks through the Center for Health and Well-Being lobby ...

ISSY:

When you walk into the health or counseling center, someone will greet you, take your temperature and make sure you have a face covering. Remember, you must have a face covering in the health center. This one's my favorite [Gamecocks mask]!

Cut to Issy in primary care outside an exam room using hand sanitizer

There will be hand sanitizer everywhere. Apply some before using the check-in iPads or swiping your CarolinaCard at the check-in desks. Use hand sanitizer again after touching surfaces that may be contaminated.

B-Roll of hand sanitizer, digital displays and signage next to iPads, Welcome Center, Check-in desks.

ISSY:

Everyone will have to practice physical distancing at the health and counseling center by staying at least 6 feet apart from other patients. Look for the 'Wait Here' floor decals in lobbies, waiting areas and the pharmacy. Also, the furniture will be spaced to provide six feet of separation between you and other patients.

B-roll of waiting areas and pharmacy, floor decals, signage on furniture; spaced out furniture.

ISSY:

The counseling center will offer teletherapy and telepsychiatry appointments. There will also be regular in-person appointments with your counselor or psychiatrist when a virtual appointment is not recommended. Group counseling and workshops will be both in-person or virtual.

We will ALWAYS have access to a counselor – even after hours – by calling 803-777-5223.

B-roll of the Thomson Building lobby and offices – graphic with phone number 803-777-5223.

Medium shot of Issy in the Center for Health and Well-Being lobby.

ISSY:

The health center will look a little different this fall. Follow the signs on entrance doors, waiting areas, digital displays and – even floors! – to stay aware of what we all need to do to keep each safe.

We are all in this together. We each have to do our part to protect each other.

Remember to ...

Get tested  
Keep your distance  
Use a face covering  
Wash or sanitize your hands  
Stay home if you're sick

End graphic with:

**Student Health Services logo**  
**An Accredited Patient-Centered Medical Home**  
**sc.edu/healthservices**  
**24/7 Coronavirus Phone Bank 803-576-8511**